

NDIS Code of Conduct

Kairos Care & Support Services (KCSS) and its workers will comply with the NDIS Code of Conduct as set out below and as it is amended.

In providing supports or services to people with disability, Kairos Care & Support Services (KCSS) and its workers will:

- act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions;
- respect the privacy of people with disability;
- provide supports and services in a safe and competent manner, with care and skill;
- act with integrity, honesty and transparency;
- promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability;
- take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability; and
- take all reasonable steps to prevent and respond to sexual misconduct.

Anyone can raise a complaint about potential breaches of the *NDIS Code of Conduct*. Should a participant or other stakeholder wish to make a complaint about Kairos Care & Support Services (KCSS) with respect to the *NDIS Code of Conduct*, they will be directed to Kairos Care & Support Services (KCSS)'s *Feedback and Complaints Policy and Procedure*.

DECLARATION

I [insert worker's name] have been informed of and understand the obligations outlined in this Code of Conduct and agree to abide by these requirements.

Signature of employee

Date

Witness

Date