

# **Anytime Fitness Corporate Memberships**

# **Member Frequently Asked Questions**

# How do I sign up for a Corporate Membership?

To sign up for an Anytime Fitness Corporate Membership, complete the following steps:

- 1. Obtain a copy of the unique code from your company.
- 2. Go to the following web address: https://www.anytimefitness.com.au/corporate-membership/
- 3. Scan the list of participating clubs to find one near you and click the link to visit their signup page.
- 4. Signup using the online form. When you see the line 'PROMO code', enter the code provided to you by your company to have the Corporate Membership option of your business applied to your Membership signup.
- 5. Upon completion, the Club will be in touch with you to organise a time for you to complete a Club Tour and to receive your Access key. You will need to bring a copy of your proof of employment at this time, which will be stored on file.

# Can I sign up for a Corporate Membership option in-club?

No, Corporate Membership sign up is only available via the above web address.

# How do I get my Access key?

Once you have completed signing up for your Corporate Membership, the club will be in touch to organise a time for you to come and complete a Club Tour and to collect your Access key (also known as a Fob key).

#### I'm already an Anytime Fitness Member. Can I get a Corporate Membership?

If you are currently an Anytime Fitness Member and are still in contract, your existing Membership Agreement will need to expire before you will be able to sign up for a Corporate Membership. If you are an existing Anytime Fitness Member that is out of contract, you can apply for a new Anytime Fitness Corporate Membership.

#### What happens at the end of my Corporate Membership Agreement term?

All Corporate Memberships are for a fixed term. Subject to the Corporate Membership offering your business has been approved for. At the end of your



Corporate Membership Agreement term, the membership will expire. If you are still working for the same company and have a new and updated code, you will be able to sign up for a new Corporate Membership Agreement at this time. Alternatively, if you are no longer with your company you can choose to sign up for another Membership option with us.

# What happens if my Membership Transfers to Another Club? What if that Club is not providing Corporate Memberships?

Membership Agreements at Anytime Fitness can be transferred to another club based on your usage of that club. The details on what causes a Membership to Transfer are contained in the standard Terms & Conditions of your Membership Agreement. Should your Membership transfer, it may be transferred to either a Club that is offering Corporate Memberships, or one that is not. If the Club provides Corporate Memberships, your rate will stay the same. If the Club does not provide Corporate Memberships, a Transfer may result in your Membership Agreement pricing changing to the pricing at the Club to which you have transferred. This would result in you losing your Corporate Membership status, which would be replaced by a Standard Membership status. Should you decide to transfer back to a Corporate Membership Club, please liaise with the Manager of that Club for them to reduce your rate back to a Corporate rate.

# What happens if the Club near me doesn't offer Corporate Memberships?

If the Club near you does not offer Corporate Memberships, you are welcome to reach out to them about another Membership type at their Club. Alternatively, you will need to find an alternative Club that provides the Corporate Membership offer.

Are my friends and family able to get a Corporate Membership? No. The Corporate Membership offer is limited to staff of the business with whom the Corporate Membership arrangement is in place.

#### What payment terms are there for a Corporate Membership?

All Corporate Memberships are charged on the following payment terms:

- Silver Membership: Charged Weekly
- Gold Membership: Charged Weekly.

# What constitutes proof of employment for a Corporate Membership Agreement?

Any of the following or similar is acceptable forms of proof of employment:

- Current pay slip
- Signed and dated letter from employer



- Current employment contract.
- Employee ID
- Volunteer ID

I know another business that may be interested in Anytime Fitness Corporate Memberships. What should they do to explore this opportunity? If you have a friend or family member that works at a business not on our list of Corporate businesses and their company is interested in exploring the opportunity of Corporate Memberships with Anytime Fitness, they should get the appropriate staff member of their business to complete the form located on the Anytime Fitness corporate webpage. A member of our team will then reach out to them with the available options for their business.

# **Corporate Membership Terms & Conditions**

#### Eligibility and Registration

- 1. All Corporate Members must provide valid proof of their employment with the Partner Company at the time of collecting the Fob (Access) key. Valid proof of employment includes a recent payslip, a company ID card, volunteer ID or employment letter.
- 2. Corporate Members are limited to staff members of the Partner Company only. Family and friends of Corporate Members are not eligible for corporate membership.
- 3. Only Corporate Members aged 18 years and older are eligible for corporate membership.
- 4. Existing Anytime Fitness members must complete their current membership term before becoming eligible for a Corporate Membership. They will need to sign up for a new Corporate Membership to be eligible for the corporate discount to be applied.
- 5. Corporate Memberships can only be applied for <u>online</u> and the Fob (Access) key must be collected in person by the Corporate Member at the Participating Club that the Corporate Member signs up to. When the Fob (Access) key is collected, evidence of employment must be provided by the Corporate Member to verify their employment with the Partner Company (e.g., a copy of the Corporate Member's payslip and relevant identification must be provided).
- 6. Memberships purchased using corporate discount codes without the required eligibility may result in cancellation of the membership bought. Any fees paid upfront are non-refundable.



#### Corporate Membership Duration and Renewal

7. Corporate Memberships are for a fixed term of twelve (12) months and will automatically expire upon completion. Eligible individuals will then need to sign a new Corporate Membership contract and provide proof that they are still employed by the Partner Company to be eligible for a new Corporate Membership. A new Fob (Access) key will also need to be purchased as these are non-transferable to new Corporate Memberships.

#### Fees and Payment

- 8. The total annual cost per twelve (12) month Corporate Membership includes: Gold Membership: \$952.60, Silver Membership \$1061.80. Full rate membership with no discount \$1,164.30.
- 9. All Corporate Membership discounts are based on a Recommended Retail Price of \$21
- 10. Corporate Membership offers cannot be used in conjunction with any other offer.
- 11. All Corporate Membership amounts set out above are inclusive of GST.

# **Transfers**

- 12. Corporate Memberships, like standard memberships, may transfer between Anytime Fitness clubs. In the event of a transfer to another Anytime Fitness club that offers Corporate Memberships, membership prices will remain the same.
- 13. If the Corporate Membership transfers to an Anytime Fitness club that does not offer Corporate Memberships, the standard membership <u>terms and conditions</u> regarding membership transfers will apply and the membership prices may vary.

#### Participating Clubs

- 14. Each Partner Company acknowledges and agrees that it will not receive any data pertaining to employee participation. This encompasses membership dues, duration of membership, usage statistics, and any identifiable information.
- Anytime Fitness Australia shall not be responsible for any reporting requirements of each Partner Company.
- 15. A list of all Participating Clubs can be referred to online.



# Non-Participating Clubs

16. Joining a non-participating Anytime Fitness club online will void the discount code and may result in the Corporate Membership being cancelled or charged at a standard club rate depending on the individual Anytime Fitness club process.

# Cancellation and Refunds

- 17. Corporate Members may cancel their Corporate Membership by following their Anytime Fitness Club's cancellation process.
- 18. Refunds for prepaid memberships will be subject to the terms and conditions set out in the Corporate Membership Agreement.

# Usage

- 19. Corporate Members must comply with all Club Rules of all Anytime Fitness Clubs whether participating or not.
- 20. Failure to comply with all Club Rules may result membership suspension/ban or termination.

#### **Guest Policy**

21. Corporate Memberships are for individual Corporate Members only and Corporate Members are not permitted to bring any guests with them.

#### Health and Safety

Corporate Members must complete necessary pre-screening exercise questionnaires (where applicable) to ensure they are in good health and capable of participating in physical activities and capable to use the Club facilities and services.

#### Liability Waiver

For the purpose of the Civil Liability Act 2002 (NSW) and section 139 of the *Competition and Consumer Act 2010* (Cth) and any other applicable civil liability legislation, the Corporate Member acknowledges that use of the Clubs's facilities and Services may constitute 'recreational services' and/or is



- dangerous and that there is a significant and obvious risk to the Corporate Members health and safety in participating in the Club's facilities and services.
- 22. The Corporate Member acknowledges, agrees, and understands that the risk warning in the preceding paragraph constitutes a 'risk warning' for the purposes of relevant legislation including for the purpose of section 5M of the *Civil Liability Act 2002* (NSW).
- The Corporate Member acknowledges, agrees and understands that, to the full extent permitted by law (including by section 139A of the *Competition and Consumer Act 2010* (Cth), and section 5N of the *Civil Liability Act 2002* (NSW)), that any liability from the Anytime Fitness Club that the Corporate Member visits is released from all liability for a failure to comply with any express or implied warranty or guarantee that the facilities and services will be provided with reasonable care and skill, save for any death or injury arising as a result of the Anytime Fitness Club's reckless conduct.

# Severability of Terms

If anything in these Terms and Conditions is deemed unenforceable, the remainder of the Terms and Conditions shall remain in effect.

#### **Definitions**

In these Terms and Conditions:

- Anytime Fitness Clubs means any Anytime Fitness Club in Australia.
- Corporate Member means an employee of a Partner Company who is eligible for a Corporate Membership at Participating Anytime Fitness Clubs, and aged 18 years and older.
- **Facilities and Services** means any and all use of the facilities and services including (without limitation) fitness training including strength and conditioning, cardio training, functional training, stretching and other general physical activity.
- Non-participating Anytime Fitness Club means an Anytime Fitness Club that the Corporate Member may transfer to or attend that is not a Participating Club to the Anytime Fitness Corporate Membership Program.
- **Participating Anytime Fitness Club** means an Anytime Fitness Club that is a Participating Club to the Anytime Fitness Corporate Membership Program.
- **Partner Company** means an organisation that has registered with Anytime Fitness Australia to offer its employees a Corporate Membership as part of the Anytime Fitness Corporate Membership Program.



**Standard Membership** means a standard membership agreement with Anytime Fitness Clubs that is excluded from the Anytime Fitness Corporate Membership Program.